

	Doc or ECO #:	ECO-71071-003	Date:	4/15/2019	Author:	CH
	Rev. #:	A				
Engineering Change Order (ECO)	Engineering Approval:	aeg	Date:	4/15/2019	Quality Approval	DO

P/N #:	71071	Effective Date:	April 15, 2019
Title:	TeamViewer Added to pro4 Computer Build		

1.0 Purpose / Summary

TeamViewer was added to Pro4 computer build to allow remote support to customers.

2.0 Parts Affected

Part Number	Notes	Removed	Added	Modified	REV
71071	Added TeamViewer Install Instructions	☐	☐	☒	D

3.0 Detail

To increase Videoray support to the customer, TeamViewer was added to standard Pro4 and Pro4 Ultra computer build. This will allow Videoray Support or Engineering access to the customer's computer from a any remote location.

The customer will have a desktop shortcut and will have to open TeamViewer before Videoray can access their computer. Note that the customer will need internet access to start a TeamViewer session.

4.0 Disposition of Material

Teamviewer should be added to any instock computers. This can be done during system test.

5.0 Action Items

Action	Department	Acknowledgement Initials
Update WI-71071-Pro4 Computer Build	PE	CH
Add teamviewer check to pro4 computer QC	QA	DO

6.0 Modified / Referenced Documents:

Document	Current Revision
WI-71071-Pro4 Computer Build	D

	Doc or ECO #:	ECO-71071-003	Date:	4/15/2019	Author:	CH
	Rev. #:	A				
Engineering Change Order (ECO)	Engineering Approval:	aeg	Date:	4/15/2019	Quality Approval	DO

7.0 Revision History

Date Revised (mm-dd-yyyy)	Location of Change (section, paragraph no., step no., etc.)	Description of Change Made	Name of Person making the Change
4/15/2019		Initial Release	CH